

Directions: For each category, fill in the boxes below with the appropriate rating:

2 = excellent 1 = neutral
0 = below expectations

DLTC	Other	Other
Assisted	Assisted	Assisted
Living	Living	Living

ACCOMMODATIONS AND GENERAL ATMOSPHERE

		A well-maintained, attractive environment
		A warm, home-like atmosphere
		Private rooms with full baths and ample closet space
		Furnished and unfurnished accommodations
		A variety of attractive and comfortable social areas
		Appropriate access for wheelchairs and walkers
		Various floor plans/choices
		Landscaped and well-maintained outdoor areas including courtyards and/or patios

PERSONALIZED SERVICE PLANS

		Comprehensive personal assessment based on each individual's needs and preferences
		Personalized plan of care for each individual
		Plans updated regularly to meet individual's current and evolving needs

COMFORTS OF HOME

		Regularly scheduled linen and housekeeping service
		Laundry room and/or personal laundry services
		Beauty/barbershop services offered frequently
		Transportation services easily available

DINING SERVICES

		Three nutritious and appetizing meals served daily
		Dining room attractive and inviting
		Meals served restaurant-style
		Friendly and attentive dining room staff
		Private dining room available
		Room service available if private dining preferred
		Guest meals available with a minimum of notice
		Families encouraged to attend holiday dining/theme parties

SOCIAL PROGRAMS AND ACTIVITIES

		Broad range of group and individual activities scheduled seven days per week
		Games, movies, crafts readily available
		Regularly scheduled social events, outings, lectures and excursions
		Wellness programs and activities
		Published activities calendar
		Variety of worship services offered
		Chaplain available five days per week

ASSISTED LIVING RESIDENCE — SELECTION CRITERIA

Please consider the factors listed below for the facilities you are visiting. Carefully observe staff, residents and the environment and ask about services when rating the various programs or assisted living residences.

DLTC	Other	Other
Assisted	Assisted	Assisted
Living	Living	Living

SAFETY AND SECURITY

		Staff on site 24 hours a day
		Nursing personnel visit regularly
		24-hour emergency call system
		Locked and monitored exterior doors
		Fire drills and round-the-clock safety procedures
		Safety features available in bathroom

INDIVIDUAL LIFESTYLE

		Individuals appear happy and well-adjusted
		Able to make own schedule
		Engaged in activities
		Health Care Center available if individuals' needs change

STAFFING

		Responsive, compassionate and friendly staff
		Director who is responsible for the overall operation of the residence
		Staff trained in assisting and caring for seniors
		Caregiving staff who assist individuals with activities of daily living
		Licensed nurses to assist with medication administration and other nursing services
		Therapy services available if needed
		Activity coordinators who organize activities and outings
		Maintenance personnel who ensure the upkeep and maintenance of the residence

LOCATION

		Convenient for family and friends to visit
		Located near shopping and/or entertainment
		Close to a local hospital

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Assisted	Assisted	Assisted
Living	Living	Living

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Add scores and compare totals