

SKILLED NURSING FACILITY — SELECTION CRITERIA

Directions: For each category, fill in the boxes below with the appropriate rating:

2 = excellent 1 = neutral
0 = below expectations

DLTC Facility	Other Care Facility	Other Care Facility
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Please consider the factors listed below for the facilities you are visiting. Carefully observe staff, residents and the environment and ask about services when rating the various programs or facilities.

APPEARANCE AND GENERAL ATMOSPHERE

		Grounds well cared for
		Attractively furnished, pleasant atmosphere
		Rooms clean and comfortable
		Rooms and hallways are clean and smell fresh
		Residents well-groomed and neatly dressed
		Residents appear happy and content

DIETARY SERVICES

		Special diets easily met
		Residents seem to enjoy food
		Food is attractive
		Menus vary to accommodate personal preferences
		Nutritious and appetizing meals
		Family can eat with residents
		Attractive dining area
		Snacks offered frequently

SKILLED NURSING STAFF

		Attentive and conscientious
		Friendly and courteous
		Specialized training
		Staffing protocols

SPIRITUAL PROGRAMS

		Regular religious services
		Bible study
		Youth and adult group visits
		Variety of religious services offered

REHABILITATIVE SERVICES

		Variety of rehabilitative equipment
		Physical therapy
		Speech and occupational therapy
		Experience with conditions and needs of patients
		Short-term and extended care therapy available
		Professional, licensed therapists
		Expertise with joint replacement, fractures, and related orthopedic injuries
		Offer therapy assessment timely
		Restorative nursing five days per week

FAMILY SERVICES

		Lounges available for family visits and socialization
		Ongoing education, support and counseling offered
		Open visiting hours
		Flexible care plan meeting times
		Family participation is encouraged in care plan conferences
		Open door policy

RECREATIONAL THERAPY/ACTIVITIES PROGRAMS

		Individual and group activities throughout the day
		Holiday celebrations
		Arts and crafts
		Music therapy
		Trips and concerts/social events
		Variation with activity schedule
		Volunteer visiting programs
		Monthly published activities calendar

MEDICAL

		Physician available in an emergency
		Each resident can choose his/her own physician
		Medical director rounds frequently
		Variety of medical services such as dentist, podiatrist and optometrist are offered

SOCIAL SERVICES

		Assistance with discharge planning
		Help with special equipment
		Counseling and support offered

SAFETY

		Well-lit facility
		Call bell cords by bed and in bathroom
		Hand rails are placed in hallways and grab bars are in bathrooms
		Frequent fire drills

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Add scores and compare totals